

## Acceptance of the e-scooter/bike rental conditions

The requirement for a e-scooter/bike rental from the company Twin City III s. r. o., registered office at Karadžičova 12, 821 08 Bratislava, IČO: 47 241 446, registered in the Business Register of the District Court Bratislava I, section: Sa, insert No: 84046/B (hereinafter referred to as the “**Provider**”) is a one-time agreement of the borrower (hereinafter referred to as the “**Employee**“ or the “**Borrower**”) with the conditions for the e-scooter/bike rental in the following wording.

The e-scooter/bike rental service can only be used by employers/companies who have a leased office space in the Twin City B located at Mlynské Nivy 12, 821 09, or Twin City C located at Mlynské Nivy 14, 821 09 Bratislava, or . The requirement of using the service is that the employee has an active access card assigned to the mentioned buildings from the employer, needs to register at [concierge.twincity.sk](http://concierge.twincity.sk) and receives a training how to assemble and disassemble the e-scooter/bicycle before the first rental. Subsequently, the Borrower is required to assemble and disassemble the e-scooter/bicycle before the first use in front of the Provider’s representative. Only after the Borrower proves an adequate level of technical handling of the e-scooter/bicycle, is entitled to borrow it. By signing this approval, the borrower confirms that he/she has been instructed and is aware of how to handle e-scooters/bicycles to avoid any damage of the e-scooter/bicycle. The Borrower is entitled to borrow one e-scooter/bicycle. **The Provider rents the e-scooters/bicycles free of charge.**

Obligations of the Borrower:

The Borrower is fully responsible for being healthy for the use of the e-scooter/bicycle and fulfilling all other conditions for cycling on public roads (i.e. knowledge of road traffic regulations in accordance with Act No. 8/2009 Coll. On Road Traffic and Amendments to certain acts as amended, as well as other generally binding regulations).

The Borrower is required to:

- Respect the Provider’s instructions for booking, receiving and returning the e-scooter/bicycle;
- Return the e-scooter/bicycle before the end of the rental period, which is between 7:00 and 19:00;
- Return the e-scooter/bicycle as soon as it is not needed, at the latest on the same day until the end of the rental period (19:00) or until the end of the maximum rental period (2 hours);
- Before using the e-scooter/bicycle, to make sure that the e-scooter/bicycle is in good technical condition (brakes, tires, etc.) and is fully equipped - in the event of any defect, the Borrower must not use the e-scooter/bicycle and is obliged to immediately report the issue to the reception desk or on the below mentioned phone number;
- When riding a e-scooter/bicycle, strictly observe all traffic regulations;
- In the event of any e-scooter/bicycle failure during the time of use, stop using the e-scooter/bicycle immediately and return the e-scooter/bicycle to the Provider and report the defect; The Borrower may not in this case, expand any extra costs that the Borrower would require from the Provider;
- Use the e-scooter/bicycle properly and in accordance with its standard purpose and protect it from and damage, loss or theft;
- Not to leave the e-scooter/bicycle unattended;
- Not to let another person to use the e-scooter/bicycle;
- Contact the reception in person or on phone number **+421 2 32 60 92 11** if circumstances do not allow to return the e-scooter/bicycle in accordance with these rules;
- In an event of e-scooter/bicycle theft, report this fact immediately to the Police and contact the reception in the way described in the previous point.

The Borrower is required to report and is liable for any damage on the e-scooter/bicycle caused or its theft, usage not in accordance to the above-mentioned obligations of the Borrower or any other circumstances on the Borrower side during the period in which the e-scooter/bicycle is rented. In the event of theft or any other circumstance that makes it impossible for the Borrower to return the borrowed e-scooter/bicycle to the Provider, the Provider is entitled to claim financial compensation from the Borrower up to the amount of any Provider's incurred costs in compliance with the circumstances set in the first part of this sentence.

The Borrower verifies his/her identity by registering at <http://conciierge.twincity.sk/> and then confirming the registration email sent to his/her company email, and filling out the phone number in the profile. When renting an e-scooter/bicycle, the Borrower will present an identity card and, if necessary, a building access card. Reception completes the necessary instruction, the Borrower then demonstrates a sufficient level of e-scooter/bicycle handling skills.

The Borrower confirms by using of the service that he/she agrees to the above-mentioned terms of the e-scooter/bike rental.